

MATRIXGOLD

Compatibility with Rhino

For an optimized experience, download and install software packages through the Gemvision Launcher. These packages provide essential updates, guaranteeing enhanced stability and improved design capabilities.

Why Use the Optimized Version?

- Enhanced Performance and Reliability
- Advanced Features and Tools
- Improved Compatibility and Support
- Optimal Integration and Functionality

How Can I Contact Technical Support?

We understand that installing or uninstalling software can sometimes be challenging, and we want to be sure you have all the support you need.

If you encounter any issues or need assistance with the uninstall/install, please do not hesitate to reach out to our dedicated Tech Support Team. They are here to provide you with the guidance and support necessary to make the process as smooth as possible.

 **Email Us**
support@gemvision.com

 **Call Us**
888 - 357 - 6272
+34 937 - 547 - 774 ext 3

 **Schedule**

Central Standard Time
Monday - Friday
8:00 am - 7:00 pm (UTC-6)

Central European Time
Monday - Thursday
8:30 am - 6:00 pm (UTC+1)
Friday
8:00 am - 2:00 pm (UTC+1)

How to Uninstall Rhino

Welcome to our guide on uninstalling Rhino. Don't worry, your files will not be lost during this process. However, you might need your Rhino license key for the reinstallation, so please have it ready. Let's get started!

- 1** Go to the Windows Start Menu > Settings > Apps
- 2** Search the list for Rhino 8 and select Uninstall. You will see a pop-up stating this app and all its related info will be uninstalled. Select Uninstall again.
- 3** Select Uninstall when Rhino's Welcome window appears. Allow the uninstallation to complete.
- 4** Select Close once you see Rhino's Uninstall Completed Successfully window.
- 5** Now you're ready to visit the Gemvision Launcher to download and install the optimized software packages.